

BONDED WAREHOUSE REGULATIONS

SALZBURG AIRPORT W.A. MOZART

Effective date: 1 Januar 2025

THE GERMAN-LANGUAGE VERSION SHALL PREVAIL

Salzburger Flughafen GmbH
Innsbrucker Bundesstraße 95
5020 Salzburg, Austria

Phone: ++43/(0)662/8580/221
Fax: ++43/(0)662/8580/240
Email: fracht@salzburg-airport.at
Website: www.salzburg-airport.com

Please note the liability disclaimers in Articles 1.6. and 2.

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LIST OF ABBREVIATIONS

AWB	Air Waybill
BUP	Bulk Utilisation Programme
CHR	Cargo Handling Regulations
ETD	Estimated time of departure
EUR	Euro [€]
EXA	Export Declaration
HAWB	House Air Waybill
kg	kilogrammes
MAWB	Master Air Waybill
MTOW	Maximum Take-Off Weight
SFG	Salzburger Flughafen GmbH (Salzburg Airport)
RFS	Road Feeder Service
ULD	Unit Load Device

SECTION 1

WAREHOUSE REGULATIONS

1. General Provisions

- 1.1. Salzburg Airport operates an officially sanctioned public customs warehouse and a general warehouse on its premises. **Salzburger Flughafen GmbH (hereinafter 'SFG')** is the responsible warehouse operator and acts via its authorised representatives.
- 1.2. The present document **Cargo Handling Regulations (hereinafter 'CHR')** consists of **'Section 1 — Warehouse Regulations'** and **'Section 2 — Tariff Regulations'**. It applies to the use of all warehouses and to all services delivered by SFG pertaining to cargo and freight. The CHR is posted on display and available in hardcopy at the airport's Cargo Department ('Frachtabteilung'). It is further available online at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo>. Any terms and conditions stipulated by contract partners (clients, other users and customers) are expressly not applicable.
- 1.3. **Amendments:** SFG reserves the right to amend the CHR at any time. Amendments are effective upon online publication at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo>. Notwithstanding the above, SFG is entitled to amend the tariffs listed in 'Section 2 — Tariff Regulations' once a year, coming into effect on 1 January of the upcoming year. Tariff amendments are effective upon online publication at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo>.
- 1.4. According to Art. 148 Union Customs Code, Regulation (EU) no. 952/2013, use of the public customs warehouse is accessible to any person duly complying with the present Cargo Handling Regulations.
- 1.5. Goods may be stored at the public customs warehouse during their transport from or to a foreign customs territory, subject to restrictive provisions (see Warehouse Regulations Article 4).
- 1.6. Sections of the public customs warehouse exclusively reserved for an enterprise are subject by SFG to the provisions of the Operating Regulations for Customs Warehouses ('Zollagerbetriebsordnung') in the current version issued by the Customs Authority Austria ('Zollamt Österreich'), irrespective of other agreements. Any liabilities of SFG in its capacity as warehouse operator and further regulatory obligations must be assumed by the user of the respective section mutatis mutandis. The user is held liable towards SFG to the same extent as SFG is held liable towards the competent authority in case of regulation breach.

- 1.7. The types of warehouse handling and facilitations of procedure permissible in accordance with the Union Customs Code and the Austrian Customs Law Implementation Act ('Zollrechtsdurchführungsgesetz') may only be implemented by SFG or after express consent from SFG.
- 1.8. In principle, access to the customs warehouse is only granted to SFG and customs administration. SFG may grant access to persons who perform duties in specific warehouse sections within the scope of their function. Upon issue of an access authorisation, Austrian customs regulations, safety and security regulations for Salzburg Airport, in particular those pertaining to the Implementing Regulation (EU) 2015/1998 laying down detailed measures for the implementation of the common basic standards on aviation security and further regulations based thereupon must be observed. Instructions by SFG must be followed immediately and under any circumstances. Access authorisations may be revoked by SFG at any time.
- 1.9. All persons using the warehouse facilities and persons present on its premises, including drivers and passengers of entering vehicles, are subject to the present CHR. To all persons using the warehouse premises, the Civil Airport Conditions of Use ('Zivilflugplatzbenützungsbedingungen', 'ZFBB') shall subsidiarily apply in their entirety, available online at <https://www.salzburg-airport.com/en/business-aviation/aviation/airport-charges-conditions>.
- 1.10. Operation of any machine or vehicle on the premises of the public customs warehouse requires express written consent from SFG. This is only granted to persons with express authorisation and is subject to applicable traffic, safety and security regulations. SFG may revoke such authorisation without stating reasons.
- 1.11. SFG reserves the right to schedule operating hours of the public customs warehouse and cargo securement facilities according to the actual circumstances and shall publicly post these at the airport's Cargo Department ('Frachtabteilung') and publish these online at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo>. Operating hours shall apply as published.
- 1.12. Agreements deviating from the present CHR or complementing the present CHR must be stipulated in written form. This also applies to any waiver of the written form. Sending an electronic mail is regarded as compliant with the requirement of written form.

- 1.13. SFG strives to handle goods at their earliest convenience considering the actual circumstances (e.g. available space, staffing, capacity). Any specified dates shall not be deemed as binding.
- 1.14. The user must observe applicable legal and regulatory provisions, in particular customs, tax, airport and police regulations as well as provisions regarding the transport of dangerous goods in air and road traffic.
- 1.15. With the exception of the United Nations Convention on Contracts for the International Sale of Goods, the present CHR shall be subject to Austrian law exclusively. The city of Salzburg shall be the exclusive place of jurisdiction.

2. Liability Provisions

- 2.1. The person entitled to the stored goods ('entitled person') is liable for all damage inflicted upon SFG or other depositors, regardless of whether damage has been inflicted by themselves or by third parties entering the premises at the behest of the entitled person. The person entitled of the stored goods is defined as the holder of the warehouse warrant ('Lagerschein') in accordance with the Austrian Customs Act ('Zollgesetz').
- 2.2. Article 2 applies to all warehouses and services provided by SFG. SFG must fulfil its obligations with the due diligence of a prudent entrepreneur. In principle, it shall only be held liable for its actions in case of fault according to the following provisions:
- 2.3. Notwithstanding the legal effect of Articles 2.3 to 2.11, liability regarding loss or damage of stored goods is limited to EUR 35.00 per kg, up to a maximum amount of EUR 100,000.00 per shipment according to the warehouse warrant, unless SFG is proven to have acted with intent or gross negligence. SFG shall not be held liable if the loss or damage incurred is due to circumstances that could not have been prevented by the due diligence of a prudent entrepreneur.

It is inadmissible to object that SFG must have been aware of the value of stored goods in any other way. However, if the person entitled of the stored goods proves that the damage incurred is due to other circumstances than failure to declare the value of goods or proves that damage would have incurred nonetheless, this liability disclaimer is not applicable.

- 2.4. In addition, SFG is only liable up to the value of stored goods if it can be proven to have acted with intent or gross negligence. SFG is neither liable for direct nor for indirect impairment, profit loss or delays and resulting expenses. Damage calculation is based on the time when the entitled person was informed about the damage or gained such knowledge in any other way. In case of damage to an item which has an independent value or damage to one of several items belonging together, any resulting impairment of the item itself, of other parts of the item or of other items is disregarded. If the damage incurred equals the fair market value of an item, SFG is obliged to match payment with delivery of items and assignment of claims that the depositor or the payee may raise against third parties pertaining to the goods.
- 2.5. SFG shall be exempt from any liabilities if the item has been delivered to the entitled person in the same external condition as at the time of receipt by SFG.
- 2.6. Any impairment noticed and any externally identifiable damage of stored goods must be reported to the warehouse operator upon delivery or return of the goods and stated in a written report describing the factual findings ('Sachverhaltsfeststellung'). This action shall not constitute any acknowledgement of debt by the warehouse operator. Acceptance of goods without remarks stated by the entitled person or their agents is regarded as proof that the item has been delivered in good working order until proven otherwise.
- 2.7. If damage is communicated after the warehouse operator is no longer able to inspect said damage for whatever reason, any liability by the warehouse operator shall be excluded. Any damage must be reported in written form.
- 2.8. If goods are stored outdoors to the depositor's knowledge or if goods may only be stored outdoors due to their nature or size, any liability by the warehouse operator for damage incurred by such storage and weather conditions shall be excluded. If damage may have incurred due to outdoor storage given the actual circumstances, it shall be deemed to have resulted from the aforementioned risks.
- 2.9. If the entitled person manipulates any stored goods, the goods must be returned to the warehouse operator properly sealed and in good working order, unless, after customs treatment and clearance by the customs authorities, the goods must be removed for transport immediately after manipulation.

- 2.10. Notwithstanding the other provisions of Article 2, liability shall be excluded in the following cases:
- 2.10.1. Damage incurred to unpackaged, improperly or poorly packaged goods, if packaging of an item is customary or necessary considering its nature, unless a special liability agreement has been previously filed in writing.
 - 2.10.2. Damage caused directly or indirectly by force majeure (fires, explosions, sabotage, etc.).
 - 2.10.3. Damage caused directly or indirectly by weather conditions of any kind.
 - 2.10.4. Damage caused due to the effects of other stored goods, provided that the potentially harmful effects were undetectable to the warehouse operator or the damage incurred without any intervention by the warehouse operator outside operating hours (e.g. a barrel starts leaking during nighttime).
 - 2.10.5. Damage caused by rats, mice, moths and other vermin as well as contamination caused by animals, provided that the warehouse operator has taken reasonable precautions against foreseeable vermin damage. The warehouse operator shall not be liable for uncommon or unforeseeable vermin damage.
 - 2.10.6. Damage caused by inherent vice (breakage, corrosion, drying, leakage, mould, decay, etc.) or by the specific nature of the stored goods, their packaging or enclosure.
 - 2.10.7. Damage caused by theft within the meaning of Sections 127 and following Austrian Criminal Code (StGB), robbery within the meaning of Sections 142 and following Austrian Criminal Code (StGB) or blackmail within the meaning of Sections 144 and following Austrian Criminal Code (StGB).

2.10.8. If damage may have occurred due to one of the aforementioned risks (Articles 2.10.1 to 2.10.7), it shall be deemed to have resulted from the aforementioned risks.

The warehouse operator may only invoke this liability disclaimer if no intent or gross negligence for the damage incurred can be proven.

2.11. Any liability of the warehouse operator based on mandatory legislation shall not be affected by the above provisions.

3. Statute of Limitation

3.1. Claims against the warehouse operator for loss, impairment, damage or delayed delivery of stored goods lapse after one year (see Section 423 in conjunction with Section 414 Austrian Commercial Code ('Unternehmensgesetzbuch')).

3.2. In case of damage or impairment, the statute of limitation starts at the end of the day the consignment was handed over. In case of loss, the statute of limitation starts at the end of the day when the warehouse operator informed the depositor or the entitled person of said loss or when loss is reported by the depositor or the entitled person to the warehouse operator. In case of delayed delivery, the statute of limitation starts on the originally scheduled delivery date.

4. Storage and Storage Fees for Import and Export Warehouses

4.1. In accordance with the provisions of Article 1, clients may inspect the warehouse premises in person or by proxy. Objections and claims regarding the storage of goods and the respective storage location must be raised immediately. By waiving the right to inspection, clients also waive objections regarding the storage modalities, provided that the storage location and modalities have been selected with the due diligence of a prudent warehouse operator.

4.2. SFG is only required to secure stored goods that have already been duly received by SFG and that SFG themselves transported into their own warehouse premises within a restricted access area. **SFG shall only duly receive goods deemed 'ready for carriage'**. In particular, SFG shall not be required to secure delivered goods only delivered or placed in a public access area (e.g. at the loading ramp).

- 4.3. In accordance with applicable law, SFG is not required to accept goods prohibited in air cargo or warehousing.
- 4.4. Clients are charged fees for the use of cargo handling facilities at Salzburg Airport. The applicable tariffs are published in the current version of Tariff Regulations (see 'Section 2 — Tariff Regulations' of the present CHR).
- 4.5. SFG may amend applicable tariffs at any time. In case of tariff amendments during the storage period, fees till the day before the effective date of the tariff amendment shall be charged by the previous rate, while fees starting from the day of the tariff amendment shall be charged by the amended rate.
- 4.6. Special storage areas are available for the following goods ('special goods'):
- Refrigerated and frozen goods;
 - Mortal remains;
 - Goods subject to the IATA Regulations Relating to the Carriage of Restricted Articles by Air (dangerous goods).

For the usage of special storage areas, an additional fee according to the applicable Tariff Regulations shall be charged.

- 4.7. In case of dangerous goods, the cargo documents must be handed in immediately after the physical check-in at the document handling. The shipments are only temporarily stored in the designated storage areas. Temporary storage can only take place if space is available. If the volume of the shipment exceeds the available special storage capacity, the person entitled to dispose of the goods must himself ensure that the goods are stored in an appropriate warehouse outside Salzburger Flughafen GmbH.
- 4.8. Dangerous goods, which are subject to an embargo at the location, the person entitled to dispose of the shipment must ensure that the shipment is removed immediately from the cargo warehouse of Salzburger Flughafen GmbH. All costs incurred shall be borne by the person entitled to dispose of the consignment.

As of 01.10.2024, the following embargoes apply to consignments of dangerous goods in the public customs warehouse of Salzburger Flughafen GmbH:

- As a general rule, consignments of dangerous goods can only be stored if they do not be refrigerated.
 - Radioactive material cannot be stored.
- 4.9. A refrigerated room and a freezer room are available for storing perishable goods. Storage within this area may only be granted if storage space is available. Inquiries for storage space in the refrigerated room or the freezer room must be communicated 48 hours prior in written form. Cancellation of such inquiries is charged according to applicable Tariff Regulations.



The client is required to communicate requirements regarding storage temperature of the goods at the time of inquiry.

In case the volume of perishable goods to be stored exceeds capacity, the client must ensure appropriate storage in a refrigerated warehouse outside of the airport premises.

4.10. SFG reserves the right to store goods cooled with dry ice outside of enclosed spaces due to safety hazards (formation of carbon dioxide).

4.11. SFG is entitled to treat special goods, as far as recognisable, according to their nature, with respect to legal requirements. SFG is further entitled to charge additional fees according to the applicable Tariff Regulations (e.g. lack of prior registration for items recognised as perishable goods). Any incorrect labelling shall be at the expense of the client.

4.12. Should damage to stored goods or any other circumstance relating to stored goods only become recognisable during the storage period and should this require immediate action (e.g. exigent circumstances, imminent danger), SFG shall be entitled to take any necessary remedial action at the expense of the client.

In case of damage that does not require immediate remedial action, SFG will only act upon written request at the expense of the client. However, clients have no right to claim such action (e.g. replacement of damaged packaging).

4.13. Should an item to which dangerous goods regulations apply be recognised as inadequately declared during the storage period, it shall be relocated at the expense and the risk of the client according to applicable regulations. The client shall be responsible for correct goods declaration.

4.14. In principle, fees shall be due:

- when goods are handed over from the warehouse;
- when the sum of storage fees has reached the value of the stored goods;
- when the agreed storage period has lapsed.

4.15. After a storage period of four weeks has lapsed, the sum of storage fees hitherto incurred may be invoiced to the client. After every further storage period of four weeks, storage fees may be invoiced and shall be due for payment.

4.16. The maximum storage period shall be 90 days. After the maximum storage period has lapsed, SFG is entitled to return stored goods to the client at the client's expense. For goods that clearly cannot be stored for the maximum storage period of 90 days and that are not collected, SFG shall be entitled at its discretion to return the stored goods at the expense of the client before the maximum storage period has lapsed. Should a return of goods not be possible, SFG shall in extreme cases be entitled to destroy these. In this case, the client shall not be entitled to any compensation claims.

5. Import Provisions: Receipt, Storage and Delivery of Air Cargo Within an Air Carriage Contract

A) Receipt of Air Cargo Consignments

- 5.1. Incoming air cargo consignments destined for delivery or other handling processes in Salzburg shall be accepted upon request of the client. A request may be filed by submitting the cargo manifest or other suitable evidence. SFG typically confirms receipt of air cargo by issuing an electronic confirmation of receipt.
- 5.2. Upon receipt of an air cargo consignment, SFG shall only identify damage that is externally recognisable. The examination results are registered within a 'Damage Report' document. For each delivery, a 'Notification of Arrival' ('Frachtausgabeschein') document is transmitted to the recipient.
- 5.3. SFG is entitled to refuse the receipt of air cargo consignments until the cargo manifest or other suitable evidence have been duly delivered by the client.
- 5.4. SFG is only obliged to inform the receiving carrier or the recipient about incoming cargo (import) at SFG in case of express agreement or prior notification in writing or in case of an applicable handling agreement on document handling with the importing air cargo carrier. SFG shall not perform any address identification tasks.
- 5.5. Special handling of goods must be requested by the client in writing unless necessity for special handling is clearly recognisable or such necessity is duly noted within the cargo manifest.

5.6. Air cargo is typically handled in order of arrival at the SFG operating area. The obligation to meet specific deadlines shall be excluded.

B) Handover of Goods

5.7. Air cargo consignments destined for delivery shall be handed over to the recipient upon filing a request. Handover requests shall be filed by presenting a 'Notification of Arrival' ('Frachtausgabebeschein') document.

5.8. For dutiable goods (non-Community goods), cargo handover requires prior customs clearance.

5.9. SFG shall not be obliged to examine the authenticity of signatures on documents pertaining to cargo goods nor to examine authorisation to sign documents.

5.10. SFG reserves the right to select the means of transport for handover (e.g. on a pallet or on a luggage cart).

5.11. During operating hours, cargo handover is performed by SFG Cargo Handling, the entity responsible for determining the handover location. For handovers after 6 p.m. (18.00 h), an additional fee is charged according to the applicable Tariff Regulations.

C) Handover Period

5.12. Air cargo consignments may be handed over after issuance of the Notification of Arrival ('Frachtausgabebeschein'). From this date onwards, goods are stored at SFG on behalf of the client "at the expense of the recipient". The recipient is charged with the storage fees incurred upon handover.

5.13. The recipient shall be obliged to inform SFG about customs clearance of a specific consignment upon request.

If customs clearance of a consignment stored by SFG cannot be proven by the recipient, the recipient is charged a customs exemption fee ('Ersatzabgabe') paid to SFG and forwarded to customs authorities. The recipient is further charged with the handling costs ('Abfertigungskosten'). Please duly note the maximum storage period (see Article 4.15).

D) Uncollected Air Cargo Consignments

5.14. SFG is entitled to return cargo consignments to the client if handover is not accepted, cargo remains uncollected within 90 days through no fault of SFG or cannot be delivered for other reasons. In this case, the client will receive prior notification and must bear the expenses incurred. Please duly note Article 4.15.

E) Customs Requirements

5.15. Except for express agreements with the client in writing, SFG shall neither be obliged to perform customs clearance of air cargo consignments nor to fulfil other customs requirements.

F) Damage Claims

5.16. If consignments are accepted without any reservations by the recipient, it shall be assumed that the cargo goods were delivered in good working order in accordance with the Air Waybill ('Beförderungsschein') until proven otherwise.

5.17. In the event of damage, liability claims must be raised with the competent air cargo carrier within the deadlines specified in the applicable Conditions of Carriage ('Beförderungsbedingungen').

5.18. Upon written request by the client, SFG takes stock of stored goods to assess damage and impairment before handover to the recipient at the expense of the client.

6. Export Provisions: Receipt, Storage and Delivery of Air Cargo Within an Air Carriage Contract

A) Receipt of Air Cargo Consignments

6.1. 'Ready for carriage' air cargo consignments (i.e. suitably packaged for air transport) are accepted upon request by the client. SFG receives goods to be exported in the capacity of vicarious agent for the air cargo carrier. From this date onwards, SFG is only responsible to the air cargo carrier for the goods received.

6.2. The receipt of consignments must occur not later than at the following times:

General cargo:

Same-day dispatch to air cargo carrier, in ULD: 4 hours before ETD

Same-day dispatch to air cargo carrier, loose items: 2 hours before ETD

Dangerous goods:

Same-day dispatch to air cargo carrier: 6 hours before ETD, on Fridays not later than 2 p.m. (14.00 h).

- 6.3. When handing over cleared export goods for transport to the export warehouse, presence of the client, the forwarding agent commissioned by the client or another authorised representative is required.
- 6.4. Upon receipt, cargo consignments shall be assessed for completeness and intact exterior appearance. Damaged consignments and consignments that are clearly improperly packaged for transport may be rejected at the discretion of SFG.
- 6.5. In the event that goods cannot be stored in an appropriate manner by SFG, the receipt of such goods may be rejected at the discretion of SFG.
- 6.6. Furthermore, Articles 5.5 and 5.6 apply correspondingly.

B) Intermediate Storage and Cargo Handover

- 6.7. Air cargo consignments in storage are handled by SFG and allotted to a flight or RFS according to instructions provided by the client in writing (e.g. list of reservations).
- 6.8. Exporting freight vehicles (trucks) must be registered in writing at least 36 hours in advance.
- 6.9. Access to the warehouse sections storing consignments destined for loading may only be granted with permission of SFG after statement of grounds.
- 6.10. If transported via aircraft, consignments shall be handed over to SFG Ramp Handling in due time. Consignments are informally handed over on transport equipment provided by SFG. Each entity of transport equipment is clearly labelled, including the corresponding flight number, date and destination.

C) Onward Carriage Deadlines

6.11. The client must ensure onward carriage of air cargo consignments in storage within 24 hours of receipt. If onward carriage does not occur within this deadline, cargo goods shall be stored at SFG premises at the expense of the client from that date onwards.

7. Cargo Security Fee

7.1. For the use of cargo handling facilities, a cargo security fee is payable on account of the security requirements to be met by the warehouse operator, the amount of which is shown in the compilation published in each case (see point 6, part 2 of these freight handling regulations).

7.2. The cargo security fee is payable for each consignment, both in import and export, and is payable by the carrier.

8. Final Provisions

8.1. Severability clause: Should any provision of the contract with the client be legally void or become legally void entirely or partly, including the present Warehouse Regulations (see Section 2), this shall not affect the validity of the remaining provisions. Such entirely or partly legally void provision shall be substituted by a provision that shall fulfil the economic purposes of the legally void provision to the extent possible.

SECTION 2 TARIFF REGULATIONS

1. General Provisions

- 1.1. Salzburger Flughafen GmbH ('SFG') charges fees for usage of its cargo handling and storage facilities.

The tariffs published online at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo> shall apply.

SFG is entitled to amend tariffs/fees yearly, effective from 1 January of the following year. The amended tariffs/fees shall become effective upon publication online at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo>.

- 1.2. Fees are charged in Euro (EUR) exclusively.
- 1.3. All fees are net prices excluding value added tax (VAT, 'Mehrwertsteuer', 'MwSt').
- 1.4. Fees shall be paid in cash. Other payment methods of the fees incurred (e.g. via a client account) require written consent from SFG.
- 1.5. SFG reserves the rights to refuse the opening of client accounts and to close client accounts without stating reasons.
- 1.6. Offsetting of the debtor's claims against the claims of SFG is excluded unless
- there is a legally binding verdict on the counterclaim.
 - SFG has accepted the counterclaim in writing.
- 1.7. If the weight of goods serves as basis for tariff calculation, its weight is always rounded up to a full kilogramme.
- 1.8. All vehicles and equipment are only made available with operating SFG staff. Staff costs are included in the tariffs of the present regulations.
- 1.9. Fees for the staff provided, equipment and supplies are subject to the applicable tariffs published online at <https://www.salzburg-airport.com/en/business-aviation/business-service/air-cargo>. The actual presence of staff is subject to availability. In case extensive operations are to be performed, such inquiry must be communicated in due time to provide sufficient staffing. SFG reserves the right to reject inquiries without stating reasons.

- 1.10. In case of flight cancellations and similar circumstances, the effective costs incurred for services already performed by SFG (e.g. palletising, general cargo handling) shall be charged.
- 1.11. The calculation basis for services and equipment is generally each unit or part thereof. For details, see the following Articles.
- 1.12. For goods destroyed at the request of the entitled person under supervision of customs authorities and for goods submitted to the Federal Government, fees incurred to date and any clearance costs must be paid.

2. Cargo Handling Fee (Import and Export)

2.1. Handling fee BLK	per kg	EUR	00.17
	Minimum per truck	EUR	95.00

2.2. Handling fee ULD	per kg	EUR	00.25
	Minimum per ULD	EUR	75.00

2.3. Cargo transfer from passenger traffic	per Shipment	EUR	50.00
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2.4. Express handling

For express handling of priority consignments, the following fees are charged in addition to Import Handling Fees

Per kg	EUR	00.26
Minimum	EUR	65.82

3. Charges for Staff, Equipment and Supplies

3.1. Charges for staff

3.1.1. Office staff	per 15 min	EUR	45.00
3.1.2. Warehouse staff	per 15 min	EUR	35.00

3.2. Equipment supply

3.2.1. Forklift (up to 2.5t)	per 15 min	EUR	50.00
3.2.2. Forklift (2.5 to 4t)	per 15 min	EUR	60.00
3.2.3. Auxiliary X-Ray	per 15 min	EUR	15.00

3.3. Supply of materials

3.3.1. Adhesive tape	per roll	EUR	05.50
3.3.2. Plastic Strapping Tape	per metre	EUR	01.50
3.3.4. Wooden planks (width 15cm)	per metre	EUR	10.00
3.3.5. Stretch film wrap	per metre	EUR	01.50
3.3.6. Plastic film ULD	per metre	EUR	07.70
3.3.7. Single Stud	per piece	EUR	08.30
3.3.8. Lashing Line	per metre	EUR	03.40

4. Cargo Security Check

4.1. Cargo security check (per methode if several methodes are used)

4.1.1.	per kg	EUR	00.13
4.1.2. Minimum	per AWB	EUR	35.00

4.1.3. Maximum ab 5.001kg on request

4.2. DARC - Handling per AWB EUR 50.00

5. Fees for Storage, Import and Export

5.1. General Cargo

Day 1	per 100 kg and per day	EUR 04.00
From day 2	per 100 kg and per day	EUR 06.00

5.1.1. Import-specific service: Import cargo is free of charge up to 24 hours after notification and on a Saturday, Sunday or public holiday following the day of notification.

5.1.2. Export-specific service: Export cargo deemed 'ready for carriage' is free of charge up to 24 hours after receipt.

5.1.3. If delivery is effected in partial consignments, a storage fee is charged for every single partial consignment.

5.1.4. In case of removal from the storage area, storage fees are charged from the date of arrival.

5.2. Manipulation fee:

5.1.1. For goods requiring special storage (refrigerated goods, dangerous goods), a manipulation fee is charged:

per AWB	EUR 11.00
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5.1.2. HUM-Fee: For Human Remains a manipulation fee is charged:

per AWB	EUR 95.00
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5.1.3. Cold Storage Area: Space in the cold storage area must be previously requested in writing. For usage of the cold storage area, an additional fee is charged in addition to storage fee and the manipulation fee:

Refrigerated room	per kg and per day	EUR 00.22
	Minimum	EUR 32.00
Freezer	per kg and per day	EUR 00.50
	Minimum	EUR 65.00

Cancellations of inquiries for storage space in the refrigerated warehouse are subject to fees in the amount of the usual daily tariffs according to the inquiry submitted.

5.1.4. Dangerous Goods Storage Area

For storing dangerous goods, an additional fee is charged as follows (in addition to storage fees, see Article 5.1, and the manipulation fee, see Article 5.2):

per kg	EUR 00.17
Minimum	EUR 17.20

6. Cargo Security Fee

For the use of cargo security devices, regardless of any other items that may be offset, the following fee shall be charged for each consignment both for import and export (see point 7, Part 1):

per kg	EUR 00.01
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7. Dangerous Goods Handling

Dangerous Goods Billing Information (IATA):

Dangerous goods checks for export shipments will be billed to the exporting airline if the shipment is acceptable.

Dangerous goods control checks for export shipments as well as occurrence reporting are billed to the forwarding agent if the shipment is not acceptable.

Dangerous goods checks for import shipments and occurrence reporting are billed to the importing carrier if the shipment is not acceptable or if it is a transit shipment.

7.1. Dangerous goods, Shipper's Declaration required

7.1.1. Acceptance check	per AWB	EUR 140.00
From second piece	per piece	EUR 05.00
7.1.2. Occurrence report (refused)	per AWB	EUR 140.00
From second piece	per piece	EUR 05.00
7.1.3. Re-check	per AWB	EUR 140.00
From second piece	per piece	EUR 05.00

7.2. Dangerous goods, no Shipper's Declaration required

7.2.1. ELI, ELM	per AWB	EUR 90.00
From second piece	per piece	EUR 04.00
Occurrence report (refused)	per AWB	EUR 90.00
From second piece	per piece	EUR 04.00
Re-check	per AWB	EUR 90.00
From second piece	per piece	EUR 04.00
7.2.2. ICE, REQ	per AWB	EUR 70.00
From second piece	per piece	EUR 03.00
Occurrence report (refused)	per AWB	EUR 70.00
From second piece	per piece	EUR 03.00
Re-check	per AWB	EUR 70.00
From second piece	per piece	EUR 03.00

7.3.	ADR Transportation Document	per document	EUR	10.00
7.4.	ADR Equipment Check and Transportation Document	per document	EUR	50.00

8. Customs

8.1.	EC460/465	per EXA	EUR	05.40
8.2.	Completion T-Document	per procedure	EUR	55.00
8.3.	Preparation T-Document	per procedure	EUR	90.00
8.4.	Unfinished T-Document	per procedure	EUR	120.00
8.5.	Customs Seal (ISO 177 12:2013)	per piece	EUR	19.00
8.6.	Closure change customs	per procedure	EUR	15.00
8.7.	Confirmation of storage documents	per document	EUR	25.00

9. Office

9.1.	Data Capture MAWB/HAWB	per MAWB/HAWB	EUR	9.90
9.2.	Completion AWB data	per AWB	EUR	10.00
9.3.	TCR/PCR-Check	per AWB	EUR	41.00
9.4.	Cargo Manifest	per document	EUR	99.00
9.5.	Security seal synthetic	per piece	EUR	04.30
9.6.	Security support	per procedure	EUR	60.00
9.7.	Print Notification of Arrival	per piece	EUR	03.50
9.8.	Print AWB	per AWB	EUR	08.00
9.9.	Charges Collect Fee CC	per consignment		5%
				of AWB weight charge
		Minimum	EUR	60.00
9.10.	Pickup Import after 6 p.m. (18.00 h)	per AWB	EUR	14.00
9.11.	Foto documentation			
	(up to four items)	per procedure	EUR	24.00
	From the fifth item	per piece	EUR	05.50

10. Warehouse

10.1.	On-/Offloading ULD/Stack	per ULD/Stack	EUR	55.00
10.2.	Acceptance Check ready built ULD	per ULD	EUR	45.00
10.3.	Break down/built ready ULD	per ULD	EUR	175.00
10.4.	Weighing and Measuring			
	10.4.1. Weighing	per piece	EUR	02.50
	10.4.2. Measuring	per piece	EUR	02.50
	10.4.3. Weighing and measuring of heavy or bulky items: effective cost is calculated according Article 3.			
10.5.	Commissioning or physical splitting of items			effective cost

11. Short Notice & Cancellation

11.1. Inquiry (<36h)	per truck	EUR 60.00
11.2. Cancellation of inquiry (<24h)	per truck	EUR 90.00

12. Fees for Flights with Aircrafts up to 5,700 MTOW (General Aviation, GA)

12.1. Cargo Manifest Issuing (GA)	per manifest	EUR 50.00
12.2. NOTOC	per document	EUR 40.00
12.3. Provision of Shipments (GA)	per procedure	EUR 45.00

13. Disposal and Destruction

13.1. Packaging materials: Disposal of packaging (empty containers), waste management and disposal of waste shall comply with the Austrian Waste Management Act ('Abfallwirtschaftsgesetz') and will be charged at cost.

13.2. Destruction of cargo:

Lump sum	EUR 300.00
Plus effective costs	